

Grievance Management

The clear framework of our grievance handling mechanism ensures quick redressing of stakeholders' grievances related to policies.

Grievance Handling Mechanism

We have developed in-house system to discharge investor service functions on behalf of the company, which is headed by our Compliance Officer, Ms. Divya Gupta jointly in consonance with our RTA, M/s Maheshwari Datamatics Private Limited, 6 Mangoe Lane, Second Floor, Kolkata-700001. Ph: 033-22435029/2248, Email: mdpldc@yahoo.com. She is entrusted with handling all share related matters viz., transfer, transmission, transposition, nomination, dividend, change of name / address / signature, registration of mandate / Power of Attorney, replacement / split / consolidation of share certificate / demat / remat of shares, issue of duplicate certificates, etc in co-ordination with M/s Maheshwari Datamatics Pvt. Ltd.

We have outlined a framework to ensure a smooth and transparent procedure for interacting with our investors.

Contact information of the designated official responsible for assisting and handling investor grievances

Ms. Divya Gupta,
Compliance Officer
"Satyam"4/276,Parwati Bagla Road,
Kanpur-208001
Ph: 0512-3073793/2526347
Email:prabhatsecurities@gmail.com

